



MARUNUŠA j.d.o.o.
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NOTICE ON THE MANNER OF SUBMITTING A WRITTEN COMPLAINT OF THE CONSUMER

In accordance with Art. 6 paragraph 3 of the Act on the Provision of Services in Tourism (OG 130/17, 25/19, 98/19, 42/20) we inform consumers that they can submit their complaints about the quality of our services in writing to the address:

MARUNUŠA j.d.o.o.

Dr. Franje Tuđmana Street 31, 22300 Knin.

Tel: +385 (0) 22 206 476

Fax: +385 (0) 22 206 476

Or to the e-mail address: info@marunusa.hr

Immediately upon receipt, we will confirm the receipt of the complaint in writing without delay, and respond to the complaint within 15 days from the date of receipt of the complaint. The records of the complaint shall be kept and kept for at least one year from the day of receipt of the written complaint in accordance with Art. 6 para. 3 of the Act on the Provision of Services in Tourism (OG 130/17, 25/19, 98/19, 42/20).